## TS 910 \& TS 920

## AUTOMATIC TRANSFER SWITCHES

## INSTALLATION, OPERATING, \& SERVICE MANUAL

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## 1 PRODUCT REVISION HISTORY

The following information provides an historical summary of changes made to this product since the original release.

Owners Manual Version

| Rev 0 14/02/27 | Original release (Added TS 920 Series to TS 910 Series Manual) |
| :--- | :--- |
| Rev 1 16/07/27 | Revise Short Circuit Current Ratings, Power Cable Sizes and torque <br> information (SECTION 17) |
| Rev 2 16/10/07 | Add changes to reflect revised TSC 9 Firmware version r245 (phase <br> rotation indication, and revised frequency threshold) |
| Rev $\mathbf{3}$ 17/02/15 | Correct warmup, utility return and cooldown timer minimum time <br> settings |

Contact Thomson Power Systems, to obtain applicable instruction manuals or if in doubt about any matter relating to installation, operation or maintenance. Soft copy of the most current version is available at www.thomsonps.com.

## NOTE: All information contained in this manual is for reference only and is subject to change without notice.

## 2 EQUIPMENT STORAGE

The following procedures are required for correct storage of the transfer switch prior to installation.

## CAUTION

Failure to store equipment under the specified environmental conditions may cause equipment damage and void warranty.

The transfer switch shall be stored in an environment with a temperature range not exceeding $-4^{\circ}$ to $+158^{\circ}$ Fahrenheit ( $-20^{\circ}$ to $+70^{\circ}$ Celsius) and a humidity range not exceeding $5 \%-95 \%$ non-condensing. Before storing, unpack sufficiently to check for concealed damage. If concealed damage is found, notify the ATS supplier and the Carrier immediately. Repack the transfer switch with the original packing material (or equivalent). Protect from physical damage. Do not stack. Store indoors in a clean, dry, well ventilated area free of corrosive agents including fumes, salt and concrete/cement dust. Apply heat as necessary to prevent condensation.

## 3 NOTES TO INSTALLER

## DANGER

Arc Flash and Shock Hazard. Will cause severe injury or death.

Do not open equipment until ALL power sources are disconnected

This equipment must be installed and serviced only by qualified electrical personnel utilizing safe work practices and appropriate Personal Protective Equipment (PPE). Failure to do so may cause personal injury or death

### 3.1 APPLICATION

### 3.1.1 TS 910 Residential Transfer Switch

The TS 910 Transfer Switch is designed and is Listed by Underwriters Laboratories (UL) to Safety Standard UL 1008 for Transfer Switches for Optional Standby applications only. This product is not intended for installation or operation on legally required standby applications for emergency power systems as defined by the National Electrical Code.

### 3.1.2 TS 920 Light Commercial Transfer Switch

The TS 920 Transfer Switch is designed and is Listed by Underwriters Laboratories (UL) to Safety Standard UL 1008 for Transfer Switches for Emergency Standby applications. This product is intended for installation or operation on legally required standby applications for emergency power systems as defined by the National Electrical Code.

### 3.2 CHECK EQUIPMENT DELIVERY

Upon delivery of the transfer switch, remove the product packaging and verify the product has not been damaged.

## WARNING

Damaged Transfer Switch equipment: Do not install or operate the transfer switch if it appears damaged. Failure to follow these instructions can result in death, serious injury, or equipment damage.

Check that the model number printed on the inside cover of the transfer switch is the same as on the delivery note corresponding to the purchase order.

### 3.3 CHECK LINE VOLTAGE/AMPERAGE

The transfer Switch is designed for a maximum voltage of $120 / 240 \mathrm{~V}$, Single Phase 3 wire with neutral or 120/208V, 3 phase 4 wire with neutral. Verify the line voltage and amperage of the transfer switch matches the site requirements.
NOTE: The transfer switch can be configured for operation on 208 V or 220 V sources by way of configuration jumper. Refer to SECTION 19.15 Configuration Jumpers, of this manual for further information.

> WARNING
> Do not install the transfer switch if either voltage or amperage does not match. Failure to follow these instructions can result in death, serious injury, or equipment damage.

### 3.4 INSTALLATION REQUIREMENTS

Before installing the transfer switch, review the following requirements:

### 3.4.1 Installation Codes/Permits and ATS Sizing

Suitable permits are typically required by local jurisdictions having authority prior to installing standby generator sets and automatic transfer switches. Per NEC Article 702, Automatic transfer switches shall be sized for either a) entire load whole house, load calculation per NEC 220, or b) Pre-selected "EM" panel(s) of load being served or optional standby panel and transfer switch, or c) automatic load shedding feature to reduce total load imposed on the generator, not to exceed the capacity of the generator. The TS 910/920 transfer switch has automatic load shedding capabilities built-in when load shedding control contact is connected. Refer to Load Shedding section of this manual for further details.

### 3.4.2 Installation Location

The standard TS 910/920 transfer switch is designed for indoor wall mounting. For applications requiring outdoor wall mounting, a NEMA 3R door kit is optionally available. The transfer switch must be installed in an environment where the temperature range is within $+5^{\circ}$ to $+122^{\circ}$ Fahrenheit ( $-15^{\circ}$ to $+50^{\circ}$ Celsius) and humidity range not exceeding $5 \%-95 \%$ non-condensing.

### 3.4.3 Power Cabling

All power cabling entering/exiting the enclosure must be installed in suitably sized conduit per NEC requirements. Ampacity, type and voltage rating of current carrying conductors must also comply with NEC requirements and local jurisdictions having authority.
Refer to SECTION 17 POWER CONDUCTOR INSTALLATION of this manual for further details.

### 3.4.4 SYSTEM PHASING-HIGH LEG DELTA SYSTEMS

When the transfer switch is connected to 3 phase 4 wire delta systems, the "High" leg, must be connected to Phase B of the Utility and/or Generator supply inputs to the ATS (Phase B, colored Orange per "NEC 384-3(e)" identified as the leg with highest potential with reference to ground). This will ensure the ATS control power that is internally connected between phase A and neutral is maintained at 120VAC. Refer to figure below for further details.

| WARNING |
| :---: |
| Failure to match correct system phasing will result in serious |
| damage to the Transfer Switch. |



NOTE: For correct voltage sensing operation on High Leg Delta systems, the TSC 9 controller must have the configuration jumpers set at " 240 V " and " 3 PH " settings. Refer to SECTION 19.15 TSC 9 Configuration Instructions of this manual for further details.

### 3.4.5 Control Wiring

All control wiring for engine start, load shed, alarm and remote test must be installed in separate conduits from all power cabling and must utilize suitably sized conduits per NEC requirements. All control wiring shall be sized for minimum \#14 AWG. Control wiring type and voltage rating must also comply with NEC requirements and local jurisdictions having authority.

### 3.4.6 Generator Set Automatic Operation

The standard TS 910/920 transfer switch operates in conjunction with any generator set with remote automatic starting capabilities utilizing a 2 wire, remote start control contact input. A dry contact is provided for remote generator starting control (contact closes to start generator and opens to stop generator).

As an optional add-on, there is a Universal Generator Interface kit (UGI) which allows the TS 910/920 transfer switch to be applied to multiple types of generator sets utilizing 240 V remote starting control systems. Additional information on the Universal Generator Interface kit can be obtained from our Website (http://www.thomsonps.com/).

### 3.4.7 Upstream Over Current Protection (Non-Service Entrance Rated TS 910/920)

Non-Service Entrance Rated TS 910/920 transfer switch models do not contain any integral over current protection and require upstream over current protection devices for both Utility and Generator sources. The standard TS 910/920 series Automatic Transfer Switch is rated for $100 \%$ system load and is suitable for control of motors, electric discharge lamps, tungsten filament lamps, and electric heating equipment where the sum of motor full-load ampere ratings and the ampere ratings of other loads do not exceed the ampere rating of the switch and the tungsten load does not exceed 30 percent of the switch rating. Refer to SECTION 18 Requirements For Upstream Circuit Protective Devices of this manual for further details.

### 3.4.8 Upstream Over Current Protection (Service Entrance Rated TS 910/920)

Service Entrance rated TS 910/920 transfer switch models contain integral over current protection for the Utility source as standard. Service Entrance rated TS 910/920 transfer switches do not contain any integral over current protection for the generator source and requires upstream generator source over current protection. The Service Entrance rated TS 910/920 is rated for 80\% maximum continuous loading of all load types. Refer to SECTION 18 Requirements For Upstream Circuit Protective Devices of this manual for further details.

### 3.4.9 Withstand/Interrupting Current Ratings

### 3.4.9.1 TS 910 Residential Transfer Switch

Refer to electrical ratings table shown below for withstand/Interrupting current ratings. Withstand/Interrupting short circuit current ratings shown Table 1, below, require use of specific types/manufacturers of upstream molded case circuit breakers. Refer to SECTION 18 Requirements For Upstream Circuit Protective Devices of this manual for further details. Short circuit currents listed for Standard type ATS are Withstand ratings. Short circuit currents listed for Service Entrance type ATS are Interrupting ratings based on the ratings of the supplied utility service disconnect circuit breaker utilized.

## WARNING

Do not install the transfer switch on systems with higher available short circuit current levels than listed below.
Failure to follow these instructions can result in death, serious injury, or equipment damage.

| MODEL | ATS TYPE | POLES | $\begin{gathered} \text { MAX } \\ \text { VOLTAGE } \end{gathered}$ | AMPERAGE | SHORT CIRCUIT CURRENT ${ }^{1}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TS912A0100A | STANDARD | 2 | 240V | 100A | 10kA |
| TS912A0100B | SERVICE ENTRANCE | 2 | 240V | 100A | 10kA |
| TS912A0200A | STANDARD | 2 | 240 V | 200A | 10kA |
| TS912A0200B | SERVICE ENTRANCE | 2 | 240V | 200A | 10kA |
| TS912A0400A | STANDARD | 2 | 240 V | 400A | $50 \mathrm{kA}{ }^{2}$ |
| TS912A0400B | SERVICE ENTRANCE | 2 | 240V | 400A | 25kA |
| TS913A0100A | STANDARD | 3 | 240 V | 100A | $22 \mathrm{kA}{ }^{2}$ |
| TS913A0100B | SERVICE ENTRANCE | 3 | 240V | 100A | 10kA |
| TS913A0200A | STANDARD | 3 | 240 V | 200A | $25 \mathrm{kA}{ }^{2}$ |
| TS913A0200B | SERVICE ENTRANCE | 3 | 240V | 200A | 10kA |
| TS913A0400A | STANDARD | 3 | 240 V | 400A | $50 \mathrm{kA}{ }^{2}$ |
| TS913A0400B | SERVICE ENTRANCE | 3 | 240V | 400A | 25kA |

${ }^{1}$ AMPS RMS Symmetrical
${ }^{2}$ When protected by a specific upstream circuit breaker (refer to SECTION 18)
TABLE 1 TS 910 Withstand/Interrupting Current Ratings

### 3.4.9.2 TS 920 Light Commercial Transfer Switch

Refer to electrical ratings table shown below for withstand/Interrupting current ratings. Withstand/Interrupting short circuit current ratings shown in Table 2, below, require use of specific types/manufacturers of upstream molded case circuit breakers. Refer to SECTION 18 Requirements For Upstream Circuit Protective Devices of this manual for further details. Short circuit currents listed for Standard type ATS are Withstand ratings. Short circuit currents listed for Service Entrance type ATS are Interrupting ratings based on the ratings of the supplied utility service disconnect circuit breaker utilized.

## WARNING

Do not install the transfer switch on systems with higher available short circuit current levels than listed below.
Failure to follow these instructions can result in death, serious injury, or equipment damage.

| MODEL | ATS TYPE | POLES | MAX <br> VOLTAGE | AMPERAGE | SHORT <br> CIRCUIT <br> CURRENT |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TS923A0100A | STANDARD | 3 | 240 V | 100 A | $22 \mathrm{kA}^{2}$ |
| TS923A0100B | SERVICE <br> ENTRANCE | 3 | 240 V | 100 A | 10 kA |
| TS923A0200A | STANDARD | 3 | 240 V | 200 A | $25 \mathrm{kA}^{2}$ |
| TS923A0200B | SERVICE <br> ENTRANCE | 3 | 240 V | 200 A | 10 kA |
| TS913A0400A | STANDARD | 3 | 240 V | 400 A | $50 \mathrm{kA}{ }^{2}$ |
| TS923A0400B | SERVICE <br> ENTRANCE | 3 | 240 V | 400 A | 25 kA |

${ }^{1}$ AMPS RMS Symmetrical
${ }^{2}$ When protected by a specific upstream circuit breaker (refer to SECTION 18)
TABLE 2 TS 920 Withstand/Interrupting Current Ratings

### 3.5 DIELECTRIC TESTING

Do not perform any high voltage dielectric testing on the transfer switch with the TSC 9 controller connected into the circuit as serious damage will occur to the controller. The control circuit isolation plug connected to the TSC 9 must be removed if high voltage dielectric testing is performed on the transfer switch.

### 3.6 SERVICE DISCONNECT ATS CONFIGURATION

If the transfer switch is ordered with Service Entrance rating type and is to be used as Service Equipment, following the procedure described below:

## WARNING

The transfer switch must be de-energized prior to opening the enclosure to access Neutral Bonding strap. Failure to follow these instructions can result in death or serious injury.

1. Connect the Bonding Strap to Neutral

2. Apply the Service Disconnect label supplied with the ATS to the front of the door under the circuit breaker toggle


## TS 910/TS 920 Transfer Switch

## 4 GENERAL DESCRIPTION

TS 910/920 Automatic Transfer Switches employ a power contactor switching unit with a microprocessor based controller to automatically start a generator and transfer system load to a generator supply in the event of a utility supply failure. System load is automatically re-transferred back to the utility supply following restoration of the utility power source to within normal operating limits. All load transfer sequences are Open Transition (i.e. break-before-make) utilizing an in-phase transfer detection control sequence.

The TS 910/920 series transfer switches use a type TSC 9 microprocessor based controller. All necessary control functions for fully automatic operation are provided by the TSC 9 transfer controller. The TSC 9 controller is mounted inside the transfer switch enclosure and operating status is provided via LED indicators that are visible though a front panel opening on NEMA 1 rated enclosures. For detailed information on the TSC 9 Transfer Switch controller, refer to SECTION 19 of this manual. On TS 920 Series Transfer Switches, an additional door mounted operator interface panel (i.e. BHP) is provided.
The standard TS 910/920 series Automatic Transfer Switch is rated for $100 \%$ system load and is suitable for control of motors, electric discharge lamps, tungsten filament lamps, and electric heating equipment where the sum of motor full-load ampere ratings and the ampere ratings of other loads do not exceed the ampere rating of the switch and the tungsten load does not exceed 30 percent of the switch rating.
Service Entrance Rated TS 910/920 Automatic Transfer Switch models are supplied with a utility supply circuit breaker with over current protection. Refer to SECTION 18 of this manual for detailed information on over current protection.

### 4.1 PRODUCT MODEL CODE

The type of TS 910/920 series transfer switch supplied is identified by way of a 11 digit product code which appears on the equipment rating plate, or model, on the inside of the door of the transfer switch.

| Model Number | Amperage | Voltage* | $\begin{array}{\|c\|} \hline \text { Standard } \\ \text { ATS } \\ \hline \end{array}$ | Service <br> Entrance Rated ATS | 2 Pole | $\begin{array}{\|c} 3 \\ \text { Pole } \\ \hline \end{array}$ | 3 wire/4 wire with Neutral | 50160 Hz | Nema 1 <br> Enclosure |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TS912A0100A | 100A | 120240 V | - |  | $\bigcirc$ |  | - | $\bigcirc$ | - |
| TS912A0100B | 100A | 120240 V |  | $\bigcirc$ | $\bigcirc$ |  | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| TS912A0200A | 2004 | 1201240V | $\bigcirc$ |  | $\bigcirc$ |  | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| TS912A0200B | 200 A | 120240 V |  | $\bigcirc$ | - |  | - | $\bigcirc$ | - |
| TS912A0400A | 400 A | 120240 V | $\bigcirc$ |  | $\bigcirc$ |  | - | $\bigcirc$ | - |
| TS912A0400B | 400 A | 120240V |  | Q | - |  | - | $\bigcirc$ | - |
| TS913A0100A | 100 A | 120240 V | $\bigcirc$ |  |  | - | - | $\bigcirc$ | - |
| TS913A0100B | 100 A | 1201240V |  | $\bigcirc$ |  | - | $\bigcirc$ | $\bigcirc$ | - |
| TS913A0200A | 2004 | 120240 V | $\bigcirc$ |  |  | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| TS913A0200B | 200 A | 120240 V |  | $\bigcirc$ |  | - | - | $\bigcirc$ | - |
| TS913A0400A | 400 A | 120240 V | $\bigcirc$ |  |  | $\bigcirc$ | - | $\bigcirc$ | - |
| TS913A0400B | 400 A | 120240V |  | Q |  | - | - | ㅇ | ㅇ |
| TS923A0100A | 100A | 1201240 V | $\bigcirc$ |  |  | - | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| TS923A0100B | 100A | 1201240V |  | $\bigcirc$ |  | - | - | $\bigcirc$ | - |
| TS923A0200A | 2004 | 1201240V | $\bigcirc$ |  |  | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | - |
| TS923A0200B | 2004 | 120240 V |  | $\bigcirc$ |  | - | - | $\bigcirc$ | - |
| TS923A0400A | 4008 | 120240 V | $\bigcirc$ |  |  | $\bigcirc$ | - | $\bigcirc$ | - |
| TS923A0400B | 400 A | 120220V |  | $\bigcirc$ |  | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |

[^0]
### 4.2 TS 910/920 OPTIONAL ACCESSORIES

The following optional accessories may be ordered as field installable kits.

| Model Code | Description |
| :--- | :--- |
| TS910 - HTR | Enclosure Heater, 120VAC Fused, supplied from ATS <br> Load Bus |
| TS910 - SPD1PH | Surge Protective Device, Single Phase Class 1, <br> 120/240V |
| TS910 - SPD3PH | Surge Protective Device, 3 Phase Class 1, 120/208V |
| TS910 - KWLS1PH2 | kW Load Shed Control output contact, Single Phase, <br> One Stage, 0-200A Current Transformers connected to <br> ATS Load Bus |
| TS910 - KWLS1PH4 | kW Load Shed Control output contact, Single Phase, <br> One Stage, 0-400A Current Transformers connected to <br> ATS Load Bus |
| TS910 - KWLS3PH2 | kW Load Shed Control output contact, 3 Phase, One <br> Stage, 0-200A Current Transformers connected to ATS <br> Load Bus |
| TS910 - KWLS3PH4 | kW Load Shed Control output contact, 3 Phase, One <br> Stage, 0-400A Current Transformers connected to ATS <br> Load Bus |
| TS910 - WMS** | Wireless Remote Alarm Messaging Module |
| TS910 - N3R100A <br> TS910 - N3R100B | NEMA 3R Door, External Door Mountable to NEMA 1 <br> ATS Enclosure (Specify matching ATS model number) |
| TS910 - N3R200A |  |
| TS910 - N3R200B |  |
| TS913 - N3R200A |  |
| TS913 - N3R200B |  |
| TS910 - N3R400A |  |
| TS910 - N3R400B |  |$\quad$| TS910 - UGI |  |
| :--- | :--- |

**Wireless option is not available on TS 920 series ATS

Additional information on TS 910/920 optional accessories can be obtained from our Website (www.thomsonps.com).

### 4.3 TYPICAL COMMISSIONING PROCEDURES

## CAUTION

Commissioning procedures must be performed by qualified personnel only.

NOTE: The Typical Automatic Transfer Switch Commissioning Procedures Model Series TS 910/920, attached as Appendix A, is provided for general information only pertaining to typical site installations and applications. Contact Thomson Power Systems for further information as may be required.

## 5 GENERAL THEORY OF OPERATION

### 5.1 AUTOMATIC SEQUENCE OF OPERATION

NOTE: Time delays indicated below are factory default settings only. Refer to SECTION 19.15 of this manual for alternate time delay settings available on TSC 9 Controller

| UTILITY POWER FAIL | When voltage drops on any phase of the utility supply below 70\% <br> of rated voltage, a generator start sequence will be initiated. |
| :--- | :--- |
| GEN START | The generator will start following expiry of the 3 second Gen Start <br> timer. |
| GEN WARMUP | A generator warmup period will be initiated once the generator <br> starts and reaches 80\% rated voltage and 90\% rated frequency. |
| TRANSFER TO GEN | The load will transfer to the generator supply following expiry of <br> the 10 second Gen Warmup timer. |
| LOAD SHED ACTIVATE | All non-essential loads connected to Load Shed control circuit will <br> be de-energized once generator transfers on load (If kW Load <br> Shed option is installed, refer to SECTION 19.16 of this manual <br> for further details). |
| UTILITY POWER RETURN | When utility power is restored to above 80\% rated voltage on all <br> phases, a utility power return sequence will be initiated. |
| TRANSFER TO UTILITY | The load will transfer from generator to utility power following <br> expiry of the 120 second Utility Return timer, provided both <br> generator and utility voltages are in-phase at time of transfer. |
| LOAD SHED RESET | All non-essential loads connected to Load Shed control circuit will <br> be re-energized once load transfers to utility power. |
| GEN COOLDOWN | The generator will automatically stop following expiry of the two- <br> minute Generator Cooldown timer. |

### 5.2 SERVICE ENTRANCE AUTOMATIC TRANSFER SWITCH OPERATION

### 5.2.1 OVER CURRENT TRIP

Should the utility breaker trip open due to an over current condition, TSC 9 transfer controller will initiate an engine start signal and will permit transfer of the load to the generator supply. The utility source will be locked out and the load will remain on the generator supply until the Utility Service Entrance breaker is manually reset.

### 5.2.2 SERVICE DISCONNECT PROCEDURE

To initiate a Utility Supply Service Disconnect, follow procedure shown below:
5.2.2.1 TURN OFF GEN STARTING CONTROL: At the generator set, turn it's automatic starting control to OFF position to prevent generator set from automatically starting when the Utility Service disconnect breaker is opened.
5.2.2.2 LOCK OPEN GENERATOR CIRCUIT BREAKER: At the generator set, Open its main generator output power circuit breaker. Attach safety lockout padlock to the circuit breaker to prevent unauthorized change in operating condition.

WARNING
Failure to lock open the main generator output circuit breaker may result in serious personal injury or death due to electrical shock.
5.2.2.3 LOCK OPEN UTILITY SERVICE DISCONNECT BREAKER: At the transfer switch, Open the Utility Service disconnect circuit breaker. Attach safety lockout padlock directly onto the Service Disconnect Utility circuit breaker toggle as provided to prevent unauthorized change in operating condition.

> NOTE
> On NEMA 3R rated Transfer Switches, A door locking Padlock hasp is also provided in cases where the padlock does not fit behind the
> NEMA 3R door when closed.

> WARNING
> Failure to lock open the Utility Service disconnect circuit breaker may result in serious personal injury or death due to electrical shock.

## DANGER

Arc Flash and Shock Hazard. Will cause severe injury or death.
Do not open equipment until ALL power sources are disconnected This equipment must be installed and serviced only by qualified electrical personnel utilizing safe work practices and appropriate Personal Protective Equipment (PPE). Failure to do so may cause personal injury or death

### 5.2.3 RETURN FROM SERVICE DISCONNECT MODE

To return the system back to automatic operation following a Service Disconnect mode, follow procedure shown below:
5.2.3.1 CLOSE ATS ENCLOSURE DOOR: Prior to Load re-energization, ensure the transfer switch enclosure door/front cover is adequately closed with all provided fasteners.
5.2.3.2 CLOSE UTILITY SERVICE DISCONNECT BREAKER: To re-energize the load, remove the padlock(s) from the Utility Service Disconnect Circuit Breaker and or ATS door, and move the circuit breaker to the Closed position. The Load will be re-energized and the transfer switch will remain in the utility supply position.
5.2.3.3 CLOSE GENERATOR CIRCUIT BREAKER: At the generator set, re-close the main generator output power circuit breaker.
5.2.3.4 RE-ENABLE AUTOMATIC GEN STARTING CONTROL: At the generator set, turn its automatic starting control back to the AUTOMATIC position to return the system back to fully automatic operation.

## 6 OVER CURRENT PROTECTION

### 6.1 STANDARD TS 910/920 AUTOMATIC TRANSFER SWITCH

The standard TS 910/920 Automatic Transfer Switch does not contain any integral over current protection and requires upstream over current protection devices for both Utility and Generator sources. The standard TS 910/920 is suitable for control of motors, electric discharge lamps, tungsten filament lamps, and electric heating equipment where the sum of the motor full-load ampere rating and the ampere rating of the other loads do not exceed the ampere rating of the switch and the tungsten load does not exceed 30 percent of the switch rating. The Standard TS 910/920 is rated for $100 \%$ continuous loading subject to load content described above and can withstand a maximum short circuit fault current as noted in SECTION 18 of this manual. The standard TS 910/920 transfer switch model without integral over current protection is identified in the product model code. Refer to SECTION 4.1 of this manual for further details on model coding.

### 6.2 SERVICE ENTRANCE RATED TS 910/920 AUTOMATIC TRANSFER SWITCH

Service Entrance rated TS 910/920 transfer switch models contain integral over current protection for the Utility source as standard. Service Entrance rated TS 910/920 transfer switches do not contain any integral over current protection for the generator source and requires upstream generator source over current protection. Service Entrance rated TS 910/920 is suitable for control of motors, electric discharge lamps, tungsten filament lamps, and electric heating equipment where the sum of the motor full-load ampere rating and the ampere rating of the other loads do not exceed the ampere rating of the switch and the tungsten load does not exceed 30 percent of the switch rating. The Service Entrance rated TS 910/920 is rated for 80\% maximum continuous loading subject to load content described above and can interrupt/withstand a maximum short circuit fault current as noted in SECTION 18 of this manual. Over current protection provided on the utility source is non-adjustable thermal-magnetic type.

## 7 GENERAL NOTES ON SERVICING TRANSFER SWITCH MECHANISM

> DANGER
> Arc Flash and Shock Hazard. Will cause severe injury or death.
> Do not open equipment until ALL power sources are disconnected
> This equipment must be installed and serviced only by qualified electrical personnel utilizing safe work practices and appropriate Personal Protective Equipment (PPE). Failure to do so may cause personal injury or death

Only qualified personnel should undertake Service work. Failure to correctly maintain an automatic transfer switch may present a hazard to life and equipment. Full operational testing must be done prior to placing a transfer switch in service subsequent to any maintenance or repair. Any service work involving electrical components requires high-potential testing to ensure that required insulation levels have been maintained.

When performing any service work on the transfer mechanism, it is imperative that the following be observed:

To maintain mechanical integrity, ensure that:

- All fasteners are adequately tightened
- The operating shaft is not damaged or bent, and that all bearing points operate freely
To maintain electrical integrity, ensure that:
- All electrical connections, especially power connections, are clean and adequately tightened. Corroded or loose power connections will cause destructive heating, and may cause premature tripping
- All insulating devices are in place and in good condition
- No moisture or other contamination is present
- Electrical conductors are adequately secured away from moving parts

To maintain operational integrity, ensure that:

- All control devices are in good condition and correctly calibrated
- All control devices are adequately secured in their plug-in fixtures


## 8 TRANSFER SWITCH MECHANISM OPERATION

The transfer mechanism is a power contactor assembly. The transfer switch mechanism has only two possible positions: Utility contacts closed or Generator contacts closed. There is no neutral position.

### 8.1 AUTOMATIC OPERATION

During automatic operation, the TSC 9 controller issues pulsed control signals to each of the power contactor solenoids for the utility and generator supply. Two solenoids are utilized, one
for utility supply, one for the generator supply. The two solenoids are electrically interlocked and are intermittent duty rated only (i.e. they cannot be continuously energized otherwise damage will result).

### 8.2 MANUAL OPERATION

The transfer switch maybe operated manually for maintenance or emergency operation conditions provided both Utility and Generator supplies are de-energized prior to manual operation.


HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH
This equipment must be serviced only by qualified electrical personnel utilizing safe work practices and appropriate Personal Protective
Equipment (PPE). Many components of this equipment operate at line voltage. DO NOT TOUCH. Use only electrically isolated tools. Install and close all covers before applying power to this equipment Do not open covers to equipment until ALL power sources are disconnected Failure to do so may cause personal injury or death

Once both Utility and Generator supplies are de-energized the following procedure can be used to operate the Transfer Switch manually.
a) Up-plug the TSC 9 controller isolation plug (J4) to prevent automatic operation.
b) Open ATS enclosure and locate Manual Operation Handle provided with the transfer switch (see photos below)


100A/200A ATS Handle


400A ATS Handle
c) Insert manual handles onto the transfer switch mechanism at locations shown in the following diagrams.

d) To manually operate mechanism to the utility supply position, rotate handle upwards. Do not over-torque handle once position has been attained.
e) To manually operate mechanism to the generator supply position, rotate handle downwards. Do not over-torque handle once position has been attained.
f) Once ATS is manually operated to desired position, re-install enclosure cover, then re-energize supply sources to re-energize the load.

## 9 RECOMMENDED MAINTENANCE

## DANGER

Arc Flash and Shock Hazard. Will cause severe injury or death. Do not open equipment until ALL power sources are disconnected This equipment must be installed and serviced only by qualified electrical personnel utilizing safe work practices and appropriate Personal Protective Equipment (PPE). Failure to do so may cause personal injury or death
9.1.1 Do not perform dielectric tests on the equipment with the control components in the circuit.
9.1.2 Check if control components are tight in sockets.
9.1.3 Periodically inspect all terminals (load, line and control) for tightness. Re-torque all bolts, nuts and other hardware. Clean or replace any contact surfaces, which are dirty, corroded or pitted.
9.1.4 Transfer switches should be in a clean, dry and moderately warm location. If signs of moisture are present, dry and clean transfer switch. If there is corrosion, try to clean it off. If cleaning is unsuitable, replace the corroded parts. Should dust and/or debris gather on the transfer switch, brush, vacuum, or wipe clean. Do not blow dirt into power switching devices.
9.1.5 Test the transfer switch operation. While the unit is exercising, check for freedom of movement, hidden dirt, corrosion or any excessive wear on the mechanical operating parts.
9.1.6 Verify all settings on the TSC 9 controller as per the TSC 9 component calibration label inside the transfer switch enclosure.

## 10 FRONT INTERIOR VIEW (100A STANDARD ATS)

(3 Pole Model shown)


## 11 FRONT INTERIOR VIEW (100A SERVICE ENTRANCE ATS)

(3 Pole Model shown)

TSC 9
CONTROLLER


## 12 FRONT INTERIOR VIEW (200A STANDARD ATS)

(3 Pole Model shown)


## 13 FRONT INTERIOR VIEW (200A SERVICE ENTRANCE ATS)

(3 Pole Model shown)


## 14 FRONT INTERIOR VIEW (400A STANDARD ATS)

(3 Pole Model shown)


## 15 FRONT INTERIOR VIEW (400A SERVICE ENTRANCE ATS)

(3 Pole Model shown)

TSC 9
CONTROLLER

SERVICE DISCONNECT BREAKER

CUSTOMER CONTROL
CONNECTIONS:

- GEN START
-LOAD SHED
- ALARM
- REMOTE TEST

GEN SUPPLY (TOP LUGS)

LOAD
(BOTTOM LUGS)

UTILITY SUPPLY


## 16 ENCLOSURE DIMENSIONS

| MODEL | ATS TYPE | POLES | MAX <br> VOLTAGE | AMPERAGE | DIMENSIONS ${ }^{1}$ |  |  | SHIPPING WEIGHT LBS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | HEIGHT <br> INCHES | WIDTH INCHES | DEPTH <br> INCHES |  |
| TS912A0100A | STANDARD | 2 | 240 V | 100A | 16 1/8" | 18 7/8" | 81/4" | 20 lbs |
| TS912A0100B | SERVICE ENTRANCE | 2 | 240V | 100A | 27 1/8" | 18 7/8" | 81/4" | 30 lbs |
| TS912A0200A | STANDARD | 2 | 240 V | 200A | 27 1/8" | 18 7/8" | 81/4" | 30 lbs |
| TS912A0200B | SERVICE ENTRANCE | 2 | 240V | 200A | 32 7/8" | 18 7/8" | 81/4" | 35 lbs |
| TS912A0400A | STANDARD | 2 | 240 V | 400A | 45 1/8" | 24 7/8" | 11" | 70 lbs |
| TS912A0400B | SERVICE ENTRANCE | 2 | 240V | 400A | 45 1/8" | 24 7/8" | 11" | 80 lbs |
| TS913A0100A | STANDARD | 3 | 240V | 100A | 16 1/8" | $187 / 8{ }^{\prime \prime}$ | 81/4" | 25 lbs |
| TS913A0100B | SERVICE ENTRANCE | 3 | 240V | 100A | 27 1/8" | 18 7/8" | 81/4" | 35 lbs |
| TS913A0200A | STANDARD | 3 | 240 V | 200A | 32 7/8" | 18 7/8" | 81/4" | 35 lbs |
| TS913A0200B | SERVICE ENTRANCE | 3 | 240V | 200A | 32 7/8" | 18 7/8" | 81/4" | 40 lbs |
| TS913A0400A | STANDARD | 3 | 240 V | 400A | 45 1/8" | 24 7/8" | 11" | 80 lbs |
| TS913A0400B | SERVICE ENTRANCE | 3 | 240V | 400A | 45 1/8" | 24 7/8" | 11" | 90 lbs |
| TS923A0100A | STANDARD | 3 | 240 V | 100A | 16 1/8" | 18 7/8" | 81/4" | 20 lbs |
| TS923A0100B | SERVICE ENTRANCE | 3 | 240V | 100A | 27 1/8" | 18 7/8" | 81/4" | 30 lbs |
| TS923A0200A | STANDARD | 3 | 240 V | 200A | 32 7/8" | $187 / 8{ }^{\prime \prime}$ | 81/4" | 35 lbs |
| TS923A0200B | SERVICE ENTRANCE | 3 | 240V | 200A | 32 7/8" | 18 7/8" | 81/4" | 70 lbs |
| TS923A0400A | STANDARD | 3 | 240 V | 400A | $451 / 8 "$ | 24 7/8" | 11 " | 90 lbs |
| TS923A0400B | SERVICE ENTRANCE | 3 | 240V | 400A | 45 1/8" | 24 7/8" | 11" | 90 lbs |

1. Enclosure Dimensions are for reference (DO NOT USE FOR CONSTRUCTION.)
2. All cable connections are suitable for Copper or Aluminum.

## 17 POWER CONDUCTOR INSTALLATION

The transfer switch is provided with power cable lugs for line, load and neutral block as per sizes indicated in the following table below. All Power cables are to be installed and torqued on the lugs per values indicated in the table below.

## 1 <br> WARNING

Failure to properly install and adequately tighten power cable connections can result in equipment malfunction and/or damage.

| MODEL | AMP | UTILITY |  | GENERATOR |  | NEUTRAL |  | GROUND |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Cable | Lug | Cable | Lug | Cable | Lug | Cable | Lug |
| TS912A0100A | 100A | \#3-1/0 | 50 in * lbs | \#3-1/0 | 50 | \#12-1/0 | 50 in *lbs | \#12-1/0 | 50 in * lbs |
| TS912A0100B | 100A | $\# 3-300 \mathrm{mcm}$ | 250 in *lbs | \#3-1/0 | 50 | \#12-1/0 | 50 in*lbs | \#12-1/0 | 50 in *lbs |
| TS912A0200A | 200A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | \#6-250mcm, | 275 in*Ibs | \#12-1/0 | 50 in * lbs |
| TS912A0200B | 200A | $3 / 0-250 \mathrm{mcm}$ | 250 in * lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *Ibs | \#6-250mcm, | 275 in*Ibs | \#12-1/0 | 50 in * lbs |
| TS912A0400A | 400A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |
| TS912A0400B | 400A | $3 / 0-250 \mathrm{mcm}$ | 375 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |
| TS913A0100A | 100A | \#3-1/0 | 50 in * Ibs | \#3-1/0 | 50 | \#12-1/0 | 50 in *lbs | \#12-1/0 | 50 in * lbs |
| TS913A0100B | 100A | $\# 3-300 \mathrm{mcm}$ | 250 in * lbs | \#3-1/0 | 50 | \#12-1/0 | 50 in*lbs | \#12-1/0 | 50 in * lbs |
| TS913A0200A | 200A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | \#6-250mcm, | 275 in*lbs | \#12-1/0 | 50 in * lbs |
| TS913A0200B | 200A | $3 / 0-250 \mathrm{mcm}$ | 250 in * lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | \#6-250mcm, | 275 in*lbs | \#12-1/0 | 50 in * lbs |
| TS913A0400A | 400A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |
| TS913A0400B | 400A | $3 / 0-250 \mathrm{mcm}$ | 375 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |
| TS923A0100A | 100A | \#3-1/0 | 50 in*lbs | \#3-1/0 | 50 | \#12-1/0 | 50 in*lbs | \#12-1/0 | 50 in * lbs |
| TS923A0100B | 100A | $\# 3-300 \mathrm{mcm}$ | 250 in *lbs | \#3-1/0 | 50 | \#12-1/0 | 50 in*lbs | \#12-1/0 | 50 in * lbs |
| TS923A0200A | 200A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | \#6-250mcm, | 275 in*lbs | \#12-1/0 | 50 in * lbs |
| TS923A0200B | 200A | $3 / 0-250 \mathrm{mcm}$ | 250 in * lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | \#6-250mcm, | 275 in*lbs | \#12-1/0 | 50 in * lbs |
| TS923A0400A | 400A | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in *lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |
| TS923A0400B | 400A | $3 / 0-250 \mathrm{mcm}$ | 375 in*lbs | $3 / 0-250 \mathrm{mcm}$ | 150 in*lbs | $2 \mathrm{c}, 1 / 0-250 \mathrm{mcm}$ | 275 in*lbs | \#3-2/0 | 50 in * lbs |

## 18 REQUIREMENTS FOR UPSTREAM CIRCUIT PROTECTIVE DEVICES

Standard TS 910/920 Series transfer switches require upstream circuit breakers to be installed on the utility and generator supply to provide adequate overload and short circuit over current protection for the transfer switch and connected downstream loads. The transfer switch can be used on electrical systems delivering a maximum of short circuit current as indicated in Table 1 \& Table 2 below provided specific types of circuit breakers (i.e. manufacturer, model and size) are utilized. Specific circuit breaker types are listed in the following Tables based on transfer switch amperage size.

Service Entrance rated TS 910/920 Series transfer switches require upstream circuit breakers to be installed only the generator supply to provide adequate overload and short circuit over current protection for the transfer switch and connected downstream loads.

For other circuit breaker types and sizes not listed, contact Thomson Power Systems.

| MODEL | ATS TYPE | POLES | MAX <br> VOLTAGE | AMPERAGE | SHORT CIRCUIT CURRENT ${ }^{1}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TS912A0100A | STANDARD | 2 | 240 V | 100A | 10kA |
| TS912A0100B | SERVICE ENTRANCE | 2 | 240V | 100A | 10kA |
| TS912A0200A | STANDARD | 2 | 240 V | 200A | 10kA |
| TS912A0200B | SERVICE ENTRANCE | 2 | 240V | 200A | 10kA |
| TS912A0400A | STANDARD | 2 | 240 V | 400A | $50 \mathrm{kA}{ }^{2}$ |
| TS912A0400B | SERVICE ENTRANCE | 2 | 240V | 400A | 25kA |
| TS913A0100A | STANDARD | 3 | 240V | 100A | $22 \mathrm{kA}{ }^{2}$ |
| TS913A0100B | SERVICE ENTRANCE | 3 | 240V | 100A | 10kA |
| TS913A0200A | STANDARD | 3 | 240 V | 200A | $25 \mathrm{kA}{ }^{2}$ |
| TS913A0200B | SERVICE ENTRANCE | 3 | 240V | 200A | 10kA |
| TS913A0400A | STANDARD | 3 | 240 V | 400A | $50 \mathrm{kA}{ }^{2}$ |
| TS913A0400B | SERVICE ENTRANCE | 3 | 240V | 400A | 25kA |

[^1]TABLE 1 TS 910 Withstand/Interrupting Current Ratings

| MODEL | ATS TYPE | POLES | MAX <br> VOLTAGE | AMPERAGE | SHORT <br> CIRCUIT <br> CURRENT |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TS923A0100A | STANDARD | 3 | 240 V | 100 A | $22 \mathrm{kA}^{2}$ |
| TS923A0100B | SERVICE <br> ENTRANCE | 3 | 240 V | 100 A | 10 kA |
| TS923A0200A | STANDARD | 3 | 240 V | 200 A | $25 \mathrm{kA}^{2}$ |
| TS923A0200B | SERVICE <br> ENTRANCE | 3 | 240 V | 200 A | 10 kA |
| TS913A0400A | STANDARD | 3 | 240 V | 400 A | $50 \mathrm{kA}{ }^{2}$ |
| TS923A0400B | SERVICE <br> ENTRANCE | 3 | 240 V | 400 A | 25 kA |

${ }^{1}$ AMPS RMS Symmetrical
${ }^{2}$ When protected by a specific upstream circuit breaker per SECTION 18

## TABLE 2 TS 920 Withstand/Interrupting Current Ratings

### 18.1 100A, 2P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

## SHORT-CIRCUIT WITHSTANDICLOSING RATINGS

When protected by a circuit breaker, this transfer switch is suitable for use in a circuit capable of delivering the short-circuit current for the maximum time duration and voltage marked below. The circuit breaker must include an instantaneous trip response unless the available short-circuit current is less than or equal to the short time rating of the transfer switch and the circuit breaker includes a short-time trip response.
The maximum clearing time of the instantaneous trip response must be less than or equal to the time duration shown for the marked short-circuit current.
When protected by a circuit breaker with a short-time trip response, the short-time response of the circuit breaker must be coordinated with the short-time rating of the transfer switch as marked below.

| SHORT CIRCUIT CURRENT | VOLTAGE | TIME DURATION |
| :---: | :---: | :---: |
| (RMS SYMMETRICAL AMPERES $\times 1000$ ) | (VOLTS AC, MAXIMUM) | (SEC, MAXIMUM) |
| 10 | 240 | 0.025 |
| SHORT TIME CURRENT RATINGS |  |  |
| THIS TRANSFER SWITCH DOES NOT INCLUDE SHORT-TIME CURRENT RATINGS |  |  |

NOTE: 100A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of 10,000 Amps (RMS symmetrical).

### 18.2 100A, 3P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

## SPECIFIC CIRCUIT BREAKER MANUFACTURER AND TYPE

When protected by a circuit breaker of the specific manufacturer, type and ampere rating as marked below, this transfer switch is suitable for use in circuits capable of delivering the short-circuit current at the maximum voltage marked.

| SHORT CIRCUIT <br> CURRENT | VOLTAGE | MANUFACTURER | TYPE | RATING |
| :---: | :---: | :---: | :---: | :---: |
| (RMS SYMMETRICAL <br> AMPERES $\times 1000)$ | (VOLTS AC, <br> MAXIMUM) |  |  | (AMPERES) |
| 22 | 240 | Eaton / Cutler Hammer | EGB | $125 A$ |
| SHORT TIME CURRENT RATINGS |  |  |  |  |
| THIS TRANSFER SWITCH DOES NOT INCLUDE SHORT-TIME CURRENT RATINGS |  |  |  |  |


| SHORT-CIRCUIT WITHSTAND/CLOSING RATINGS |  |  |
| :---: | :---: | :---: |
| When protected by a circuit breaker, this transfer switch is suitable for use in a circuit capable of delivering the short-circuit current for the maximum time duration and voltage marked below. |  |  |
| The circuit breaker must include an instantaneous trip response unless the available short-circuit current is less than or equal to the short time rating of the transfer switch and the circuit breaker includes a short-time trip response. |  |  |
| The maximum clearing time of the instantaneous trip response must be less than or equal to the time duration shown for the marked short-circuit current. |  |  |
| When protected by a circuit breaker with a short-time trip response, the short-time response of the circuit breaker must be coordinated with the short-time rating of the transfer switch as marked below. |  |  |
| SHORT CIRCUIT CURRENT | VOLTAGE | TIME DURATION |
| (RMS SYMMETRICAL AMPERES x 1000) | (VOLTS AC, MAXIMUM) | (SEC, MAXIMUM) |
| 10 | 240 | 0.025 |
| SHORT TIME CURRENT RATINGS |  |  |
| THIS TRANSFER SWITCH DOES NOT INCLUDE SHORT-TIME CURRENT RATINGS |  |  |
| NOTE: 100A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of $10,000 \mathrm{Amps}$ (RMS symmetrical). |  |  |

### 18.3 200A, 2P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

## SHORT-CIRCUIT WITHSTAND/CLOSING RATINGS

When protected by a circuit breaker, this transfer switch is suitable for use in a circuit capable of delivering the short-circuit current for the maximum time duration and voltage marked below.
The circuit breaker must include an instantaneous trip response unless the available short-circuit current is less than or equal to the short time rating of the transfer switch and the circuit breaker includes a short-time trip response.
The maximum clearing time of the instantaneous trip response must be less than or equal to the time duration shown for the marked short-circuit current.
When protected by a circuit breaker with a short-time trip response, the short-time response of the circuit breaker must be coordinated with the short-time rating of the transfer switch as marked below.

| SHORT CIRCUIT CURRENT | VOLTAGE | TIME DURATION |
| :---: | :---: | :---: |
| $($ RMS SYMMETRICAL AMPERES $\times 1000)$ | (VOLTS AC, MAXIMUM) | $($ SEC, MAXIMUM) |
| 10 | 240 | 0.025 |

## SHORT TIME CURRENT RATINGS

THIS TRANSFER SWITCH DOES NOT INCLUDE SHORT-TIME CURRENT RATINGS NOTE: 200A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of 10,000 Amps (RMS symmetrical).

### 18.4 200A, 3P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

## SHORT-CIRCUIT WITHSTANDICLOSING RATINGS

When protected by a circuit breaker, this transfer switch is suitable for use in a circuit capable of delivering the short-circuit current for the maximum time duration and voltage marked below.
The circuit breaker must include an instantaneous trip response unless the available short-circuit current is less than or equal to the short time rating of the transfer switch and the circuit breaker includes a short-time trip response.
The maximum clearing time of the instantaneous trip response must be less than or equal to the time duration shown for the marked short-circuit current.
When protected by a circuit breaker with a short-time trip response, the short-time response of the circuit breaker must be coordinated with the short-time rating of the transfer switch as marked below.

| SHORT CIRCUIT CURRENT | VOLTAGE | TIME DURATION |
| :---: | :---: | :---: |
| (RMS SYMMETRICAL AMPERES $\times 1000$ ) | (VOLTS AC, MAXIMUM) | (SEC, MAXIMUM) |
| 10 | 240 | 0.025 |
| SHORT TIME CURRENT RATINGS |  |  |
| THIS TRANSFER SWITCH DOES NOT INCLUDE SHORT-TIME CURRENT RATINGS |  |  | NOTE: 200A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of 10,000 Amps (RMS symmetrical).

### 18.5 400A, 2P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

| SPECIFIC CIRCUIT BREAKER MANUFACTURER AND TYPE |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| When protected by a circuit breaker of the specific manufacturer, type and ampere rating as marked below, this transfer switch is suitable for use in circuits capable of delivering the short-circuit current at the maximum voltage marked. |  |  |  |  |
| SHORT CIRCUIT CURRENT | VOLTAGE | MANUFACTURER | TYPE | RATING |
| (RMS SYMMETRICAL AMPERES $\times 1000$ ) | (VOLTS AC, MAXIMUM) |  |  | (AMPERES) |
| 50 | 240 | Eaton / Cutler Hammer | LD,LDB | 600A |
| 35 | 240 | Eaton / Cutler Hammer | HLD | 600A |
|  |  | Eaton / Cutler Hammer | LDC | 600A |
|  |  | Eaton / Cutler Hammer | CLD | 600A |
|  |  | Eaton / Cutler Hammer | CHLD | 600A |
|  |  | Eaton / Cutler Hammer | CLDC | 600A |
|  |  | Eaton / Cutler Hammer | MDL | 800A |
|  |  | Eaton / Cutler Hammer | HMDL | 800A |
|  |  | Eaton / Cutler Hammer | NB | 800A |

## SPECIFIC CIRCUIT BREAKER MANUFACTURER AND TYPE

| When protected by a circuit breaker of the specific manufacturer, type and ampere rating as marked below, this transfer switch is suitable for use in circuits capable of delivering the short-circuit current at the maximum voltage marked. |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| SHORT CIRCUIT CURRENT | VOLTAGE | MANUFACTURER | TYPE | RATING |
| (RMS SYMMETRICAL AMPERES $\times 1000$ ) | (VOLTS AC MAXIMUM) |  |  | (AMPERES) |
| 35 | 240 | Square D | LC | 600A |
|  |  | Square D | LI | 600A |
|  |  | Square D | LE, LX | 600A |
|  |  | Square D | LXI | 600A |
|  |  | Square D | DG | 600A |
|  |  | Square D | DJ | 800A |
|  |  | Square D | DL | 800A |
| 35 | 240 | Siemens | LD, LXD | 600A |
|  |  | Siemens | HLD, HLXD | 600A |
|  |  | Siemens | HHLD, HHLXD | 600A |
|  |  | Siemens | CLD | 600A |
|  |  | Siemens | NLGA | 600A |
|  |  | Siemens | HLGA | 600A |
|  |  | Siemens | LLGA | 600A |
|  |  | Siemens | LMD, LMXD | 800A |
|  |  | Siemens | HLMD, HLMXD | 800A |
|  |  | Siemens | MD, MXD | 800A |
|  |  | Siemens | HMD, HXMD | 800A |
|  |  | Siemens | CMD | 800A |
|  |  | Siemens | NMG | 800A |
|  |  | Siemens | HMG | 800A |
|  |  | Siemens | LMG | 800A |
|  |  | Siemens | SLD | 600A |
|  |  | Siemens | SHLD | 600A |
| 35 | 240 | Siemens | SCLD | 600A |
|  |  | Siemens | SMD | 800A |
|  |  | Siemens | SHMD | 800A |
|  |  | Siemens | SCMD | 800A |

## SPECIFIC CIRCUIT BREAKER MANUFACTURER AND TYPE

When protected by a circuit breaker of the specific manufacturer, type and ampere rating as marked below, this transfer switch is suitable for use in circuits capable of delivering the short-circuit current at the maximum voltage marked.

| SHORT CIRCUIT CURRENT | VOLTAGE | MANUFACTURER | TYPE | RATING |
| :---: | :---: | :---: | :---: | :---: |
| (RMS SYMMETRICAL AMPERES $\times 1000$ ) | (VOLTS AC, MAXIMUM) |  |  | (AMPERES) |
| 35 | 240 | General Electric | SGHA | 600A |
|  |  | General Electric | FGN | 600A |
|  |  | General Electric | $\begin{gathered} \text { FGH, FGL, } \\ \text { FGP } \end{gathered}$ | 600A |
| 35 | 240 | Merlin Gerin | CJ600N | 600A |
|  |  | Merlin Gerin | CJ600H | 600A |
| 35 | 240 | ABB | T5 | 600A |
|  |  | ABB | T6 | 600A |
| SHORT TIME CURRENT RATINGS |  |  |  |  |

NOTE: 400A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of 25,000 Amps (RMS symmetrical).

### 18.6 400A, 3P NON-SERVICE ENTRANCE ATS UPSTREAM CIRCUIT PROTECTIVE DEVICES

## SPECIFIC CIRCUIT BREAKER MANUFACTURER AND TYPE

When protected by a circuit breaker of the specific manufacturer, type and ampere rating as marked below, this transfer switch is suitable for use in circuits capable of delivering the short-circuit current at the maximum voltage marked.

| SHORT CIRCUIT <br> CURRENT | VOLTAGE | MANUFACTURER | TYPE | RATING |
| :---: | :---: | :---: | :---: | :---: |
| (RMS SYMMETRICAL <br> AMPERES $\times 1000)$ | (VOLTSAC, <br> MAXIMUM) |  |  | (AMPERES) |
| 50 | 240 | Eaton / Cutler Hammer | LD | 600 A |

NOTE: 400A Service Entrance Rated TS 910/920 Transfer switches have an Interrupting Rating on the Utility supply of 25,000 Amps (RMS symmetrical).

For other circuit breaker types and sizes not listed, contact Thomson Power Systems.

## 19 TSC 9 Transfer Switch Controller

### 19.1 DESCRIPTION

The TSC 9 controller utilizes microprocessor-based design technology, which provides high accuracy for all voltage sensing and timing functions. The TSC 9 is factory configured to control all the operational functions and operating status of the automatic transfer switch. The TSC 9 controller consists of a printed circuit board (PCB), which is mounted inside the transfer switch on the left-hand side wall of the enclosure. A faceplate is provided with graphic label showing status lights and operation pushbuttons which are visible through the front cover of the transfer switch.


### 19.2 ELECTROSTATIC DISCHARGE PRECAUTIONS



The TSC 9 controller contains static-sensitive parts. Please observe the following anti-static precautions at all times when handling this equipment. Failure to observe these precautions may cause equipment failure and/or damage.

- Discharge body static charge before handling the equipment (contact a grounded surface and maintain contact while handling the equipment, a grounded wrist strap can/should also be utilized).
- Do not touch any components on the printed circuit board with your hands or any other conductive equipment.
- Do not place the equipment on or near materials such as Styrofoam, plastic and vinyl. Place the equipment on grounded surfaces and only use an anti-static bag for transporting the equipment.


### 19.3 DIELECTRIC TESTING

Do not perform any high voltage dielectric testing on the TSC 9 controller. The control circuit isolation plug connected to the TSC 9 must be removed if high voltage dielectric testing is performed on the transfer switch.

### 19.4 TSC 9 FACEPLATE

The TSC 9 Controller faceplate is shown as in FIGURE 1


### 19.5 TSC 9 FACEPLATE LIGHTS AND PUSHBUTTON OPERATION

Operation of the TSC 9 controller lights and pushbuttons are described in the following table:

|  | Light Color | Label | Light Off | Light On | Light Slow Flash | Light Fast Flash |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\bigcirc$ | Green | System OK |  |  | System is functioning normally. | System is running production or burn-in tests |
| $\bigcirc$ | Yellow | Alarm | No fault condition has occurred since last system reset. | A fault condition has occurred since last system reset. |  |  |
| $\bigcirc$ | Yellow | Wait For Transfer | Not currently waiting for in-phase transfer. | Currently waiting for in-phase transfer. |  | A in-phase transfer related fault has occurred. |
| $\bigcirc$ | Green | Diagnostic | Unused. Always off. |  |  |  |
| $\bigcirc$ | Green | Utility | Utility voltage/freq not good. | Utility voltage/freq good. |  | Utilty unexpected phase rotation |
| $\bigcirc$ | Green | On Utility | Load is not on utility. | Load is on utility. |  | A utility-related transfer fault has occurred. |
| - | Red | On Generator | Load is not on generator. | Load is on generator. |  | A gen-related transfer fault has occurred. |
| - | Red | Generator | Gen voltage/freq not good. | Gen voltage/freq good. |  | Gen unexpected phase rotation |
| - | Red | Generator Start | Generator is not commanded to start/run. | Generator is commanded to start/run. |  |  |
| $\bigcirc$ | Yellow | Load Shed | Load is not being shed. | Load is being shed. |  |  |
| $\bigcirc$ | Yellow | TEST | Manual test is not active. | Manual test is currently active. | Manual test is active, initiated remotely. |  |
| $\bigcirc$ | Yellow | EXERCISE | Exercise is not active or enabled | Exercise is enabled but not currently active. | Exercise is currently active. | An exercise related fault has occurred. |
|  |  | Special Conditions |  |  |  |  |
|  |  | Lamp Test | All indicators flash fast together. |  |  |  |
|  |  | System Reset | Test and Exercise lights flash fast alternatively. All other indicators are off. |  |  |  |

19.6 TSC 9 PRINTED CIRCUIT BOARD

Configuration


FIGURE 2

### 19.6.1 PRINTED CIRCUIT BOARD USER INTERFACES

The TSC 9 has the following user interface items located on the printed circuit board.

### 19.6.1.1 Customer Interface Control Terminal Block

All control wiring connections are made directly on the TSC 9 Transfer controller. A removable plug-in clamp screw terminal block is provided at the bottom end of the controller (see photo below).


Terminals are provided for the following control features: Refer to wiring diagram shown below for connection numbers.

- Engine Start Stop (dry contact output)
- Load Shed (dry contact output)
- Alarm Output (solid state output)
- Remote Test Input (dry contact input)



### 19.6.1.2 Configuration Jumpers

The TSC 9 controller provides 10 user-configurable functions which utilize jumpers located directly on the printed circuit board as per FIGURE 2. They are used for configuration of main system operating parameters such as voltage, phases and timers. Refer to SECTION 19.15 (CONFIGURATION INSTRUCTIONS) for further information.

### 19.6.1.3 kW Adjustment Switches

The TSC 9 controller provides 2 kW load adjustment switches which are utilized when the kW Load Shed optional accessory is provided with the transfer Switch. Additional information on TS 910/920 kW Load shed optional accessory can be obtained from our Website (www.thomsonps.com).
19.6.1.4 Controller Isolation wiring Plug (J4)

A 20 pin wiring plug is utilized on the TSC 9 controller for connecting all interconnecting wiring to the transfer switch mechanism. This plug can be used
for disconnecting all control power to the TSC 9 controller for servicing or manual ATS operating procedure.

### 19.6.1.5 Current Transformer Plugs

The TSC 9 controller provides three plugs to interconnect external Current Transformers when the transfer switch is supplied with the kW Load Shed optional accessory. Current transformers with specific two pin plug connectors and 00.3 VAC output can only be used. Additional information on TS 910/920 kW Load shed optional accessory can be obtained from our Website (www.thomsonps.com).

### 19.6.1.6 Expansion Port

The TSC 9 controller provides an expansion port for future use only.

### 19.6.1.7 USB Factory Programming Port

A USB port is provided on the front faceplate of the TSC 9 controller. It is utilized for factory programming and/or service diagnostic use only.
19.6.1.8 RS 232 Interface Plug (Wi-Fi Option or BHP Operator Interface Panel) A RS 232 port is provided on the printed circuit board of the TSC 9 controller. It is utilized for interconnection to a Wi-Fi remote messaging module when this optional accessory is added to the transfer Switch or with the BHP Operator Interface Panel (TS 920 series only). Additional information on TS 910 Wi-Fi Remote Messaging optional accessory can be obtained from our Website: (www.thomsonps.com).

### 19.7 TSC 9 OPERATING INSTRUCTIONS

To operate the TSC 9 controller and associated transfer switch using the front faceplate pushbuttons, refer to the following table:

### 19.7.1 AUTOMATIC SEQUENCE OF OPERATION

Refer to SECTION 5 General Theory Of Operation of this manual for information on automatic operation.

### 19.7.2 TSC 9 Controller Operation Pushbuttons

| TEST | To Load Test, press and hold the "T" pushbutton for 2 seconds until LED light above pushbutton comes <br> ON. The generator will start and transfer on load per Automatic Sequence. |
| :--- | :--- |
| To cancel Load Test, press and hold the "T" pushbutton for 2 seconds until LED light above |  |
| pushbutton goes OFF. The load will re-transfer back to the utility power per Automatic Sequence. |  |

## NOTE

Should the generator set fail while on load when in the Test or Exercise modes, the transfer switch will automatically retransfer the load back to the utility supply if within nominal limits. The utility return timer will be bypassed in this condition.

### 19.8 TSC 9 OPERATING MODE DESCRIPTIONS

### 19.8.1 TRANSFER SWITCH FAIL ALARM LOGIC

The TSC 9 controller contains logic to detect abnormal operation during various failure modes. Detailed operating logic is as follows:

### 19.8.1.1 Fail to Transfer (Phase Rotation Miss-match):

On 3-Phase systems, the TSC 9 controller monitors the phase rotation of the system and will prevent a transfer to either source if it is unexpectedly not matching with the other source. The ATS will operate correctly with either a positive (A-B-C) phase rotation system or a negative (C-B-A) rotation system provided both sources have the same rotation.

Should the generator fail to transfer on load when signaled to do so due to a missmatch phase rotation with the utility supply, the following sequence of events will occur:

- Generator Source Available LED (red) Flashes and the transfer to gen will be inhibited.
- Alarm LED Activated: the alarm LED will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.

Should the Utility fail to transfer on load when signaled to do so due to a miss-match phase rotation with the utility supply, the following sequence of events will occur:

- Utility Source Available LED (green) Flashes and the transfer to utility will be inhibited.
- Alarm LED Activated: the alarm LED will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.


### 19.8.1.2 Utility Limit Switch Failure:

Should the utility power contactor limit switch fail to close when the contactor is in the utility position, an alarm condition will be activated after a 10 second delay. This alarm condition will cause the following events to occur:

- Force Transfer: a forced transfer to the generator supply will be activated. A generator start signal will be initiated to start the generator and load will transfer to the generator supply if within normal limits. Re-transfer back to the utility supply will not occur until the Transfer Fail alarm condition is reset.
- On Utility LED Flashes: the On Utility LED will begin flashing to indicate that the utility limit switch is not operating correctly. The LED will flash until the alarm condition is reset.
- Alarm LED Activated: the Alarm LED' will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.


### 19.8.1.3 Generator Limit Switch Failure:

Should the generator power contactor limit switch fail to close when the contactor is in the generator position, an alarm condition will be activated after a 10 second delay. This alarm condition will cause the following events to occur:

- Force Transfer: a forced transfer to the utility supply will be activated. The load will automatically be transferred to the utility supply if within normal limits. Re-transfer back to the generator supply will not occur until the Transfer Fail alarm condition is reset and the generator is still called to start for Test or Exercise operating modes.
- On Generator LED Flashes: the On Generator LED will begin flashing to indicate that the generator limit switch is not operating correctly. The LED will flash until the alarm condition is reset.
- Alarm LED Activated: the alarm LED' will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.


### 19.8.1.4 Generator Fail to Perform an Exercise Operation:

Should the generator fail to perform an automatic exercise mode (i.e. fail to start or fail on load), an alarm condition will be activated after a 60 second delay. This alarm condition will cause the following events to occur:

- Exercise LED Flashes: the Exercise LED will begin flashing to indicate that the generator has not performed an 'Exercise mode correctly. The LED will flash until the alarm condition is reset.
- Alarm LED Activated: the Alarm LED will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.


### 19.8.1.5 Fail to Transfer (In-Phase Detection)

Should the transfer switch not immediately transfer following expiry of a normal automatic mode sequence timer (e.g. Gen Warmup Timer, Utility Return Timer) and both generator and utility supplies are available, the generator and utility supplies may not be in phase as required by the in-phase transfer detection sensor. Should the generator and utility supplies fail to reach an in-phase condition for a time period of 5 minutes, an alarm condition will be activated. This alarm condition will cause the following events to occur:

- In-Phase Bypass Transfer: The transfer switch will bypass the in-phase detection circuitry and force a transfer to the intended source. Re-transfer back to the original source will be permitted with the Wait to Transfer alarm still present.
- Wait to Transfer LED Flashes: the Wait to Transfer LED will begin flashing to indicate that the transfer switch did not detect an in-phase condition for a 5 minute period. The LED will flash until the alarm condition is reset.
- Alarm LED Activated: the Alarm LED will be activated. The LED will not go out until the alarm condition is reset.
- Alarm Output Signal Activated: the output signal on customer terminals \#5 \& \#6 will be activated. The alarm output signal will be terminated once the alarm condition is reset.


### 19.9 TEST MODES

### 19.9.1 UTILITY POWER FAIL SIMULATION (LOAD TEST)

To simulate a utility power failure condition, a Test pushbutton is provided on the front faceplate. Once the mode is initiated, the gen start will be activated. Once the generator accelerates to nominal voltage and frequency levels, the load will automatically transfer to the generator supply. To terminate the Test Mode, the TEST pushbutton must be used. When the pushbutton is released the LED light will go out and, the load will re-transfer back to the utility supply following expiry of the Utility Return delay timer.

## NOTE <br> The load will automatically re-transfer to the utility supply should the generator fail while on load.

### 19.9.2 GENERATOR EXERCISE TEST

The TSC 9 controller contains an automatic generator exercise mode operating feature. The exercise feature can be user configured to automatically start the generator every 7,14 , or 28 days and operate it for 30 minutes (fixed) either 'ON" or "OFF' load (user configurable). Configuration settings are done using PCB mounted jumpers. Generator starting times \& days are automatically set when the exercise mode is initiated via faceplate pushbutton.

Example: If the generator exercise mode is activated via the controller pushbutton at 8:00am on Monday morning, the generator will automatically start and operate for 30 minutes then will automatically stop. If the TSC 9 controller is programmed for a 7 day schedule, the generator will automatically start at 8:00am Monday morning the following week (i.e. 7 days later) and run for 30 minutes then stop.

To change generator start time and day of exercising, the Exercise mode must be canceled, and then reactivated at the desired start time and day.

## NOTE

1. The TSC 9 contains a 24 -hour power reserve feature to maintain exercise timer settings in the event of power outages.
2. The load will automatically re-transfer to the utility supply should the generator fail while in the test mode.
3. To bypass a 30-minute exercise run period, press and hold the Exercise pushbutton on for 2 seconds until the LED remains on.

The Generator Exercise LED light will operate as follows:

- LED ON - Exercise Timer is initiated, the 7, 14 or 28 day cycle timer is active and the generator is in the off state.
- LED FLASHING - Exercise Timer is initiated, the 30 minute run timer is active and the generator is running on load.
- LED OFF - Exercise Timer is not initiated and the 7, 14 or 28 day cycle timer is not active.

To terminate the Generator Exercise Mode, the Exercise pushbutton must be held on for 2 seconds until the LED light above the pushbutton starts flashing. When the pushbutton is released, the LED light will go out and the system will return to normal operation.

## NOTE

When the Exercise Test is first enabled, do not cancel the test until the generator set has started and has transferred on load for at least 60 seconds. If the Test is cancelled before $\mathbf{6 0}$ seconds has expired, the fail to exerciser alarm will be triggered and the generator set will not correctly exercise automatically in the future until the alarm is reset.

### 19.9.3 REMOTE TEST

To activate a remote load test, a contact is to be remotely closed between terminal \#7 and terminal \#8 on the Customer Interface Terminal Block. When the contact closes, and generator start will be activated and once the generator accelerates to nominal voltage and frequency levels, the load will automatically transfer to the generator supply. When the remote contact is opened, the load will re-transfer back to the utility supply following expiry of the Utility Return delay timer. The Engine cooldown time sequence will be initiated when the test mode is terminated.

```
NOTE:
The load will automatically re-transfer to the utility supply should the generator fail while on load.
```


### 19.10 TRANSFER FAIL FAULT RESET

To reset a Transfer Fail condition (i.e. When either the Load on Gen or Load on Utility Lights are flashing and the ATS load is transferred to the alternate source), both faceplate pushbuttons (i.e. Test \& Exercise) must be held on for 10 seconds until all Lights on the faceplate start flashing. Once the alarm condition is reset, the load will automatically retransfer back to the original source if within normal limits.

### 19.11 LAMP TEST

To initiate a Lamp Test, both faceplate pushbuttons (i.e. Test \& Exercise) must be held on longer than 5 seconds until all Lights on the faceplate illuminate in a flashing mode.

### 19.12 TIMER BYPASS

To bypass an active timing sequence (e.g. utility return timer, cooldown timer, warmup timer) during operation, both faceplate pushbuttons (i.e. Test \& Exercise) must be held on for 2 seconds until all Lights on the faceplate start flashing.

### 19.13 TSC 9 VOLTAGE SENSING

The TSC 9 controller contains voltage sensing for each phase voltage of the utility and generator supplies. The under voltage setting is for a falling utility voltage (i.e. drop-out setting) on any one phase. The under voltage sensor will reset to normal when the system voltage rises $10 \%$ above the drop-out setting (i.e. differential value).

The under voltage drop-out setpoint for both utility and generator supplies is fixed at 70\% of system voltage. The under voltage pick-up setpoint for both utility and generator supplies is fixed at $80 \%$ of system voltage.

## NOTE

To override momentary utility under voltage fluctuations, the TSC 9's
Engine Start Delay Timer feature is utilized.

### 19.14 TSC 9 SYSTEM FREQUENCY DETECTION

The TSC 9 controller can be utilized on either 50 Hz or 60 Hz nominal systems. The TSC 9 controller Auto-Detects what the system frequency is within 2-3 seconds of utility supply energization. No programming or jumper setting confirmation is required for system frequency.

> NOTE
> For the System Frequency Auto-Detection feature to work correctly, the utility supply must be connected and energized before the generator source is energized. The TSC 9 Controller is factory tested with a 60 Hz system and the controller will not change its system frequency unless a new Utility source with different frequency is energized.

### 19.15 TSC 9 GENERATOR FREQUENCY SENSING

The TSC 9 controller contains frequency sensing for the generator supply. The under frequency setting is for a falling generator frequency (i.e. drop-out setting). The under frequency sensor will reset to normal when the system frequency rises $20 \%$ above the drop-out setting (i.e. differential value).

The under frequency drop-out setpoint for the generator supply is fixed at $85 \%$ of system frequency. The under frequency pick-up setpoint for the generator supply is fixed at $90 \%$ of system frequency.

## NOTE

To override momentary under frequency fluctuations, the under frequency sensor is provided with a transient time delay period of 5 seconds which is non-adjustable.

### 19.16 TSC 9 CONFIGURATION INSTRUCTIONS

All user configuration of the TSC 9 controller is accomplished using hardware jumpers located on top of the printed circuit board as per the following picture. No software programming is required. The hardware jumpers are used for configuration of main operating parameters such as system voltage, phases, and adjustable time delays.


### 19.16.1 FACTORY DEFAULT JUMPER SETTINGS

All TSC 9 configuration jumpers are set to default settings at the factory as per the following table and should not require further setting.

| TSC 9 CONTROLLER CONFIGURATION JUMPERS |  |  |
| :---: | :---: | :---: |
| FUNCTION | SETTING | FACTORY DEFAULT |
| EXERCISE TEST CYCLE | 7 DAY | X |
| EXERCISE TEST CYCLE | 14 DAY |  |
| EXERCISE TEST CYCLE | 28 DAY |  |
| EXERCISE LOAD TRANSFER | ON LOAD |  |
| EXERCISE LOAD TRANSFER | OFF LOAD | X |
| ENGINE START DELAY | 0 sec (no jumper) |  |
| ENGINE START DELAY | 3 SEC | X |
| ENGINE START DELAY | 6 SEC |  |
| ENGINE START DELAY | 10 SEC |  |
| ENGINE WARMUP TIME | 3 sec (no jumper) |  |
| ENGINE WARMUP TIME | 10 SEC | X |
| ENGINE WARMUP TIME | 30 SEC |  |
| ENGINE WARMUP TIME | 60 SEC |  |
| UTILTY RETURN DELAY | 3 sec (no jumper) |  |
| UTILTY RETURN DELAY | 10 SEC |  |
| UTILTY RETURN DELAY | 60 SEC |  |
| UTILTY RETURN DELAY | 120 SEC | X |
| ENGINE COOLDOWN TIME | 3 sec (no jumper) |  |
| ENGINE COOLDOWN TIME | 1 MIN |  |
| ENGINE COOLDOWN TIME | 2 MIN | X |
| ENGINE COOLDOWN TIME | 5 MIN |  |
| CURRENT TRANSFORMER SIZE | 200A |  |
| CURRENT TRANSFORMER SIZE | 400A |  |
| SYSTEM VOLTAGE | 208 V | X (TS 910 3PH only) |
| SYSTEM VOLTAGE | 240 V | X (1PH only) |
| SYSTEM VOLTAGE | 220 V | X (TS 923 only) |
| SYSTEM PHASE | 1 Ph | X (1PH only) |
| SYSTEM PHASE | 3 Ph | X (3PH only) |
| VOLTAGE/FREQUENCY SENSOR SETTINGS |  |  |
| UTILTY UNDER VOLTAGE PICKUP | FIXED | 80\% |
| UTILTY UNDER VOLTAGE DROPOUT | FIXED | 70\% |
| GEN UNDER VOLTAGE PICKUP | FIXED | 80\% |
| GEN UNDER VOLTAGE DROPOUT | FIXED | 70\% |
| GEN UNDER FREQUENCY PICKUP | FIXED | 90\% |
| GEN UNDER FREQUENCY DROPOUT | FIXED | 85\% |

The following configuration jumpers are provided on the printed circuit board to program the TSC 9 controller:

> WARNING
> The configuration jumper settings must not be changed while the Transfer Switch and TSC 9 controller are energized. All sources of power to the transfer switch must be de-energized prior to changing any configuration jumper settings.
> Failure to do so may cause personnel injury and/or death.

### 19.16.2SYSTEM VOLTAGE JUMPERS

Three jumpers are provided to set the required system operating voltage (i.e. Phase-to-Phase Voltage) of the TSC 9 controller and transfer switch as follows;

- 208V: For 208 V nominal applications, a jumper must be placed across the 2 pins, adjacent to the text on the PCB ' 208 V '.
- 220V: For 220V nominal applications, a jumper must be placed across the 2 pins, adjacent to the text on the PCB ' 220 V '.
- 240V: For 240V nominal applications, a jumper must be placed across the 2 pins, adjacent to the text on the PCB ' 240 V '.
Only one jumper must be placed on the voltage selection jumpers. Failure to do so will cause improper operation. When a system voltage is selected, the TSC 9's utility and generator under voltage setpoint percentage setting will be automatically programmed to correspond to the sensing input voltage (e.g. with a 240 V system voltage selected, and a $70 \%$ under voltage setting, the under voltage sensor will be activated below 168VAC).


### 19.16.3 SYSTEM PHASE JUMPERS

Two jumpers are provided to set the required number of system phases for the TSC 9 controller as follows;

- 1 PH: For single-phase applications, a jumper must be placed across the 2 pins, adjacent to the text on the PCB ' 1 PH'. Phase C voltage sensing input is ignored in the single-phase mode.
- 3 PH: For 3-phase applications, a jumper must be placed across the 2 pins, adjacent to the text on the PCB ' 3 PH'.
Only one jumper must be placed on the selection jumpers. Failure to do so will cause improper operation.


### 19.16.4GEN EXERCISE LOAD TEST MODE (LOAD) JUMPERS

Two jumpers are provided to set the required exercise testing mode for the TSC 9 controller as follows;

- On: for applications where the generator is to be exercised with load, a jumper must be placed across the 2 pins, adjacent to the text on the PCB On:
- Off: for applications where the generator is to be exercised without load (i.e. Off load), a jumper must be placed across the 2 pins, adjacent to the text on the PCB Off:

Only one jumper must be placed on the selection jumpers. Failure to do so will cause improper operation.

NOTE
The Off load Test mode is the factory default setting.

## NOTE

Should utility power fail during a no-load test operation, the load will automatically transfer to the generator and will re-transfer back when utility power is restored to within normal conditions. The engine will continue to run until the 30 minute exercise time delay period expires.

### 19.16.5 ENGINE START DELAY JUMPERS

A TSC 9 PCB mounted jumper is provided to configure the desired Engine Start Delay timer settings. Three time settings are provided -3 seconds, 6 seconds or 10 seconds. A jumper must be placed across the 2 pins, adjacent to the desired time as shown on the PCB.
NOTE: If no intentional time delay is required, the jumper maybe left off for Zero Seconds.
Refer to SECTION 19.15.1 for the factory default settings of the Engine Start Delay timer.

### 19.16.6 ENGINE WARMUP DELAY JUMPERS

A TSC 9 PCB mounted jumper is provided to configure the desired Engine Warmup Delay timer settings. Four time settings are provided - 3 seconds (no
jumpers), 10 seconds, 30 seconds or 60 seconds. A jumper must be placed across the 2 pins, adjacent to the desired time as shown on the PCB.
Refer to SECTION 19.15.1 for the factory default settings of the Engine Warmup Delay timer

### 19.16.7 ENGINE COOLDOWN DELAY JUMPERS

A TSC 9 PCB mounted jumper is provided to configure the desired Engine Cooldown Delay timer settings Four time settings are provided -3 seconds (no jumpers), 1 minute, 2 minutes or 5 minutes. A jumper must be placed across the 2 pins, adjacent to the desired time as shown on the PCB.
Refer to SECTION 19.15.1 for the factory default settings of the Engine Cooldown Delay timer

### 19.16.8 UTILITY RETURN DELAY JUMPERS

A TSC 9 PCB mounted jumper is provided to configure the desired Utility Return Delay timer settings. Four time settings are provided - 3 seconds (no jumpers), 10 seconds, 60 seconds or 120 seconds. A jumper must be placed across the 2 pins, adjacent to the desired time as shown on the PCB.
Refer to SECTION 19.15.1 for the factory default settings of the Utility Return Delay timer

### 19.16.9 CURRENT TRANSFORMER SIZE JUMPERS

A TSC 9 PCB mounted jumper is provided to configure the size of current transformers which are utilized when the kW Load shed option is used with the transfer switch. When the kW Load shed option is not used, no jumper setting is required. Additional information on TS 910/920 kW Load shed optional accessory can be obtained from our Website (www.thomsonps.com ).

### 19.17 LOAD SHED

Load Shed operation can be configured to three different settings as follows:

1. Disabled (Factory Default)
2. Basic
3. kW Load Management

The transfer switch is supplied from the factory with the Load shed disabled. Refer to the following table for detailed description of load shed operating modes, their application and settings required on the TSC 9.

| Load Shed Feature | Application | Feature Description | TSC 9 CT Jumper Position | TSC 9 kW Settings |
| :---: | :---: | :---: | :---: | :---: |
| Disabled (factory default) | Load Shed feature not used for applications using generator set \& ATS which are sized for whole house load | Load Shed Relay \& Status LED Indicator are disabled | None | 00 |
| Basic | Basic load shed feature used when generator set is sized for only partial home load and requires automatic control to shed selected non-essential load. | - Load Shed Relay \& Status LED Indicator are enabled on TSC 9 controller <br> - Load Shed Relay \& LED are activated whenever Generator is On Load and resets when load returns to utility power <br> - Normally Closed contact opens during Load shed condition to open control circuit of connected nonessential load | None | $\begin{gathered} >00 \\ \text { Setting } \end{gathered}$ |
| kW Load <br> Manageme <br> nt (feature sold separatelyrefer to associated instructions for further details) | kW Load Management Load shed used when generator set is sized for only partial home load and requires automatic control to shed selected non-essential load. Feature provides added benefit of maximizing available generator capacity where home loads vary over time. Requires additional Current Transformers | - Load Shed Relay \& Status LED Indicator are enabled on TSC 9 Controller <br> - Load Shed Relay \& LED are controlled via CT input signal (refer to kW load Management sequence of operation) <br> - Normally Closed contact opens during Load shed condition to open control circuit of connected nonessential load | 200A or 400A CT Position (100A Model uses 200A CT) | $\begin{gathered} \hline>00 \\ \text { Setting } \\ \text { to be } \\ 95 \% \text { of } \\ \text { Gen kW } \\ \text { rating } \end{gathered}$ |

When Load shed operation is required, the load shed output relay contact must be connected to control an external non-essential load. The output contact is normally closed and opens when a load shed condition is activated. The output contact is rated for 5A, 240VAC (resistive) maximum. The output contact can be directly connected to control devices such as air conditioners with thermostat control input.

For controlling loads that do not have integral control inputs, suitably rated AC power contactor panels must be used for interconnection with the Load Shed contact. Refer to following typical connection example:


SUB PANEL
(NON-ESSENTIAL LOADS)

Additional information on TS 910/920 kW Load shed optional accessory can be obtained from our Website (www.thomsonps.com).

## 20 BHP Operator Interface Panel (TS 920 Series Only)

### 20.1 DESCRIPTION

A door mounted operator interface panel, Model BHP, is provided standard on all TS 920 Series Transfer Switches. It provides the same operator interface indicator lights and control pushbuttons as are provided on the TSC 9 Controller front panel. The BHP is interconnected to the TSC 9 Controller via single RS232 communication cable.


## 21 TS 910/TS 920 SCHEMATIC DIAGRAM



## 22 TROUBLESHOOTING

| Symptom | Possible Causes |
| :---: | :---: |
| Will not re-transfer to utility source upon restoration | - TSC 9 Isolation plug is disconnected <br> - A test mode has been activated (check TSC 9 status LED) <br> - Utility voltage is below $80 \%$ rated voltage (check utility source for adequate voltage) <br> - A loose control connection <br> - Defective utility solenoid coil <br> - TSC 9 has incorrect voltage configuration jumper setting for correct system voltage <br> - Defective TSC 9 controller (verify output signals) <br> - TSC 9 has "Transfer Fail" alarm activated as indicated by flashing Load on Utility LED. Determine cause of alarm and rectify before TSC 9 is reset <br> - In-phase transfer control has not detected an 'in-phase condition to permit transfer. Transfer switch will automatically bypass an in-phase transfer after 5 minutes <br> - There is a phase rotation difference between the Utility and Generator source. Change Power cabling to match both sources phase rotation |
| Will not transfer to generator source upon failure of utility source | - TSC 9 Isolation plug is disconnected <br> - Generator set not producing enough voltage/frequency or output circuit breaker open <br> - TSC 9 has incorrect voltage configuration jumper setting for correct system voltage <br> - Warmup time delay function has not timed out yet (verify TSC 9 timer setting) <br> - A loose control connection <br> - Defective generator solenoid <br> - Defective TSC 9 controller (verify output signals with circuit board mounted diagnostic LED's) <br> - TSC 9 has "Transfer Fail" alarm activated as indicated by flashing Load on Generator LED. Determine cause of alarm and rectify before TSC 9 is reset <br> - If Utility voltage is present, In-phase transfer control has not detected an 'in-phase condition to permit transfer. Transfer switch will automatically bypass an in-phase transfer after five minutes <br> - There is a phase rotation difference between the Utility and Generator source. Change Power cabling to match both sources phase rotation |
| Transfer to generator source without a power failure on the utility source | - A TEST or EXERCISE mode has been activated (check TSC 9 status LED) <br> - Utility supply voltage is less than $70 \%$ on one or both phases of nominal voltage <br> - Verify TSC 9 has correct voltage configuration jumper setting for system voltage <br> - Defective TSC 9 controller (verify output signals with circuit board mounted diagnostic LED's) |


| Symptom | Possible Causes |
| :---: | :---: |
| Generator does not start up or stop when it should | - Verify remote engine control panel is set for automatic mode <br> - Verify engine start wiring is on correct terminals of TSC 9 controller. <br> - Verify engine start wiring is not loose at transfer switch and/or at the engine control panel. |
| No time delay when there should be | - Verify time delay setting of the TSC 9 controller |
| Generator Exerciser not operating correctly | - Exercise test has been incorrectly cancelled before generator set has operated on load for 60 seconds minimum (refer to manual SECTION 19.9.2). Exercise Alarm condition has been activated (Flashing Alarm LED light and Exercise Light Flashing Fast). Must reset TSC 9 alarm- Press and hold the " $E$ " and " "p pushbutton together for 10 seconds until alarm LED goes out. |

## 23 REPLACEMENT PARTS

Replacement parts are available for the transfer switch as follows:
When ordering replacement parts please provide the following
information:
-Transfer Switch Model code (e.g. TS 910A100A)
-Transfer Switch Serial Number (e.g. MW-022345)
The above information can be found on the transfer switch equipment
rating plate located on the inside of the ATS door.

| Part ID | Description |
| :---: | :--- |
| 010955 | 100A, 2 Pole, 240V Power Contactor |
| 010956 | 200A, 2 Pole, 240V Power Contactor |
| 010957 | 400A, 2 Pole, 240V Power Contactor |
| 011376 | 100A, 3 Pole, 240V Power Contactor |
| 011377 | 200A, 3 Pole, 240V Power Contactor |
| 011243 | $400 \mathrm{~A}, 3$ Pole, 240V Power Contactor |
| 011073 | Manual Handle (100A 2P/3P, 200A 2P) |
| 011577 | Manual Handle (200A 3P) |
| 011074 | Manual Handle (400A Mechanism 2P \& 3P) |
| 011069 | Limit Switch 1 n/o, 1 n/c (all ATS Models) |

> | NOTE |
| :--- |
| There are no user serviceable components located on the TSC 9 |
| printed circuit board. If the TSC 9 controller is deemed to be defective |
| it must be returned to the Thomson Power Systems Factory for repair |
| or replacement. Please refer to Product Return Policy section of this |
| manual further information on product return procedures required. |

For other parts not listed, please contact Thomson Power Systems.

## 24 PRODUCT RETURN POLICY

Thomson Power Systems uses a Return Material Authorization (RMA) process. Please complete the Return Authorization Request Form (available on our web page) for return of goods, warranty replacement/repair of defective parts, or credit consideration and fax to the appropriate department.
Returns only: Email sales@thomsonps.com
Warranty replacement/Warranty Repair: Email support@thomsonps.com.
Upon receipt of your request Thomson Power Systems will confirm with a copy of our order acknowledgement, advising the RMA number which should be used to tag the defective controller prior to shipment.

TS 910/TS 920 Transfer Switch

## 25 NOTES

## 26 APPENDIX A - TYPICAL AUTOMATIC TRANSFER SWITCH COMMISSIONING PROCEDURES

## a) PRE-ENERGIZATION CHECKS

1. Verify the generator and utility supply voltages are $120 / 240 \mathrm{~V}$ (or $120 / 208 \mathrm{~V} 3$ Phase or 127/220V 3 phase) maximum.
2. Confirm power cable size is correct for the lugs supplied in the transfer switch (line, load, and neutral) and are properly torqued.
3. Confirm transfer switch has been adequately grounded per NEC requirements.
4. Confirm power cables have been Insulation Resistance Tested to ensure no cross phase connections or conduction to ground.
5. Check for mechanical damage.
6. Check no packaging materials or tools are left inside the transfer switch.
7. Verify control wiring connected to the pluggable terminal block is properly installed (i.e. no frayed ends, screw is tight, no damage, etc.).
8. Ensure TSC 9 Control Isolation Plug (J4) is inserted into the TSC 9 Controller prior to operation.
9. Verify TSC 9 controller jumpers are set to reflect desired operation.
10. Visually verify the transfer switch power contactor is closed in the utility position. The upper solenoid plungers will be pulled towards the upper coils (refer to photos below).


400A Contactor Utility Position
11. Verify correct control wire interconnects have been installed to the generator set auto start/stop controls.
NOTE: The ATS Engine Start contact Closes to start the engine and Opens to stop the engine.
12. Ensure the inside of the transfer switch is clean from all dust, and other foreign materials.
13. Re-install enclosure door front cover and tighten all cover mounting screws.
14. Visually verify on the transfer switch enclosure that there are no gaps, holes, or potential for water ingress.
b) EQUIPMENT ENERGIZATION

| DANGER |
| :---: |
| HAZARD OF ELECTRICAL SHOCK, EXPLOSION, OR ARC FLASH |
| This equipment must be serviced only by qualified electrical |
| personnel utilizing safe work practices and appropriate Personal |
| Protective Equipment (PPE). |
| Many components of this equipment operate at line voltage. |
| DO NOT TOUCH. Use only electrically isolated tools. |
| Failure to do so may cause personal injury or death |

1. Confirm Utility, Generator and loads can be energized in a safe manner.
2. Energize utility supply and confirm voltage is $120 / 240$ V (or $120 / 208 V 3$ Phase or $127 / 220 \mathrm{~V} 3$ phase) and phase rotation at the utility and load is correct.

## NOTE

The Utility supply must be energized before the Generator supply for the System Frequency Auto-Detection feature to work correctly.
3. Verify the status of the following indicator lights on the TSC 9 HMI faceplate:

- Utility Source Green light is On
- Load on Utility Green light is On

4. Run the generator manually and confirm generator supply voltage is $120 / 240 \mathrm{~V}$ (or 120/208V 3 Phase or 127/220V 3 phase) and phase rotation matches to that of the Utility source and load.

## NOTE

On 3 Phase Systems, the TSC 9 controller has Phase Rotation missmatch protection. For the ATS to successfully transfer between sources, both the Utility and Generator Source Phase rotation must be matched. Phase rotation on both sources can be either positive rotation (i.e. A-B-C) or negative rotation (C-B-A)
5. Verify the status of the following indicator lights on the TSC 9 HMI faceplate: - Generator Source Red Light is "ON"
6. Using appropriate personal protective equipment (PPE) and insulated tools/meters, remove the transfer switch front cover while energized.
7. Verify at the transfer switch (while energized), the utility and generator supply voltage, phasing and phase rotation is correct.
8. Manually stop generator and place the generator controls in the Automatic position.
9. To confirm automatic starting and load transferring of the generator, perform the following steps:
a) To test, press and hold the T pushbutton on the TSC 9 controller faceplate for two seconds until light above pushbutton comes ON. The generator will start and transfer on load per Automatic Sequence.
b) To determine correct operation, observe the following on the TSC 9 faceplate:

- Gen Start Red light is On
- Gen Source Red light is On
- Load on Gen Red light is On

10. To stop the generator and transfer load back to the utility supply, press and hold the T pushbutton for two seconds until light above pushbutton goes OFF. The load will retransfer back to the utility power as per Automatic Sequence.
11. Perform a utility power outage test by opening the upstream utility feeder breaker. The TSC 9 controller Utility supply light will turn off; the generator set will start after the threesecond engine start delay has expired, the generator should start and transfer on load as per Automatic Sequence.
12. Return the transfer switch to utility power by re-closing the upstream utility breaker. The load should re-transfer back to the utility supply as per Automatic Sequence.

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Note: Specifications subject to change without notice.


[^0]:    * Configurable voltage to 208 V or 220 V

[^1]:    ${ }^{1}$ AMPS RMS Symmetrical
    ${ }^{2}$ When protected by a specific upstream circuit breaker per SECTION 18

